

# What third-party apps must do

- Apply for a three-yearly 'certificate of registration' with LTA
- Dispatch only licensed taxis and drivers holding valid Taxi Driver's Vocational Licences
- Disclose upfront all information on fare rates, surcharges and fees payable for the journey
- Make it optional for commuters to specify their destinations before they make bookings
- Provide basic customer support services, such as lost and found services, feedback avenues