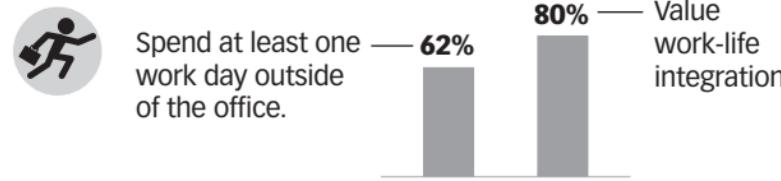


Are organisations in Singapore empowering their employees for the digital workplace?

There is a new way of working. Access to mobile devices and cloud applications have driven increased ability of working professionals to work from anywhere. The reality, however, is that organisations are falling behind on addressing the needs of a digitally-enabled workforce and this needs to change.

The Microsoft Asia Workplace 2020 Study involving 307 working professionals from Singapore sought to find out gaps that are hindering flexi-work practices, productivity and the new world of teams.

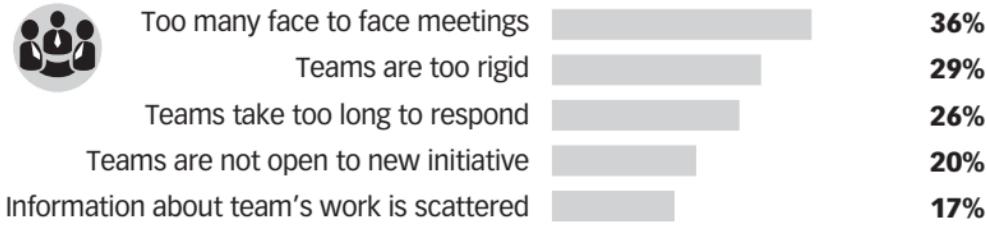
Employee workstyles are changing



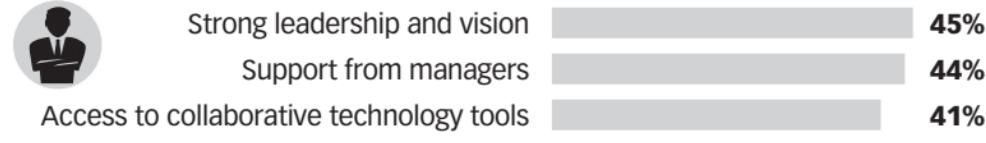
Enabling digital skills is a key enabler of digital transformation

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- Based on Microsoft Asia's Digital Transformation Study, employees with digital skills was the #3 priority for business leaders. However, the Study shows that employers have catching up to do.
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- 26%** agree that their organisation is committed at the leadership level to close the digital skills gaps within the workforce
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- 37%** are empowered by their organisations to embrace flexi-work
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- 44 in 100** respondents feel that their organisation is equipped for the Digital Workplace

Top teamwork challenges



Top three attributes in creating collaborative teams



Employees' wish list for improving collaboration

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- Better hardware devices (PCs, laptops, smartphones)
 - Ability to access information and data on mobile devices
 - Cloud-based productivity tools
 - Real-time collaboration capabilities

Emerging technologies to help build better work environments by 2020

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- Real-time intelligence that will help them make informed decisions at work
 - Artificial intelligence will be able to help perform tasks independently
 - Virtual workspaces that support instant messaging and document sharing